

Community College Survey of Student Engagement
2010 Custom Survey Items - Southwest Texas Junior College

Item		Your College		Texas Small Colleges	
		Count	Percent	Count	Percent
6. Rate your satisfaction with the Admissions and Records Office.	Very satisfied	121	20.1	1420	23.0
	Satisfied	317	52.4	3388	54.8
	Dissatisfied	94	15.5	740	12.0
	Very dissatisfied	33	5.5	290	4.7
	Does not apply /I have not used this service	39	6.5	345	5.6
	Total	604	100.0	6183	100.0
7. How satisfied are you with your college's process for registering for courses?	Very satisfied	223	36.8	2581	41.8
	Satisfied	294	48.6	2734	44.2
	Dissatisfied	46	7.7	502	8.1
	Very dissatisfied	14	2.4	117	1.9
	Neutral	27	4.5	247	4.0
	Total	604	100.0	6181	100.0
8. How satisfied are you with your college's process for getting admitted into college?	Very satisfied	186	30.6	2196	35.5
	Satisfied	305	50.3	2966	47.9
	Dissatisfied	78	12.8	626	10.1
	Very dissatisfied	21	3.5	207	3.3
	Neutral	17	2.8	196	3.2
	Total	607	100.0	6191	100.0
9. Most staff members have been friendly in their interactions with me.	Strongly agree	210	34.7	2560	41.7
	Agree	299	49.6	2874	46.8
	Disagree	51	8.5	459	7.5
	Strongly disagree	16	2.6	118	1.9
	No opinion	28	4.6	126	2.0
	Total	604	100.0	6137	100.0
10. I can find the information I need on the college's website.	Very often	193	32.2	1973	32.1
	Often	245	40.9	2512	40.9
	Occasionally	138	23.1	1274	20.7
	Never	10	1.6	176	2.9
	I do not use the college's website	13	2.1	206	3.4
	Total	599	100.0	6141	100.0

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11. While attending this college, how often have you been challenged to do the very best you can?	Most of the time	279	46.2	3097	50.5
	Some of the time	227	37.7	2179	35.6
	Seldom	79	13.1	644	10.5
	Never	13	2.1	133	2.2
	No opinion	6	0.9	74	1.2
	Total		604	100.0	6127
12. How satisfied are you with the instructional support available to you when you need help with a specific course?	Very satisfied	184	30.5	2028	33.0
	Satisfied	318	52.7	2968	48.4
	Dissatisfied	65	10.7	692	11.3
	Very dissatisfied	20	3.4	190	3.1
	I have not needed any help with courses	16	2.7	257	4.2
	Total		603	100.0	6135
13. If you are having difficulty making progress with your studies, which one of the following factors has been most responsible for this difficulty?	Academic preparation for college	48	7.9	511	8.5
	Time management or study skills	254	42.2	2333	38.8
	Motivation	107	17.8	1070	17.8
	External pressures (family, health, or work obligations, etc.)	166	27.5	1824	30.3
	Course availability	27	4.5	278	4.6
	Total		602	100.0	6016
14. How often do your professors clearly explain course learning outcomes and how they will assess them?	Very often	204	33.9	2104	34.3
	Often	246	40.9	2545	41.5
	Occasionally	113	18.8	1130	18.4
	Seldom	29	4.9	271	4.4
	Never	9	1.6	83	1.4
	Total		601	100.0	6133
15. My institution does a good job using technology to improve classroom instruction.	Strongly agree	155	25.8	1870	30.6
	Agree	314	52.3	3079	50.3
	Disagree	78	13.0	698	11.4
	Strongly disagree	23	3.8	217	3.5
	No opinion	30	5.0	256	4.2
	Total		600	100.0	6120

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16. When appropriate, faculty effectively incorporate the use of computers and other technology into their teaching.	Strongly agree	169	28.1	2128	34.8
	Agree	336	55.8	3019	49.4
	Disagree	61	10.1	552	9.0
	Strongly disagree	10	1.6	201	3.3
	No opinion	26	4.4	211	3.5
	Total		602	100.0	6111
17. How satisfied are you with the advising you receive at this college with regard to course requirements and scheduling?	Very satisfied	138	23.0	1615	26.4
	Satisfied	318	52.8	3055	49.9
	Dissatisfied	78	12.9	809	13.2
	Very dissatisfied	15	2.4	254	4.1
	Neutral	53	8.8	388	6.3
	Total		602	100.0	6121
18. When I experience academic difficulties, I seek assistance from a faculty member or college person, such as my academic advisor.	Very often	92	15.3	1078	17.6
	Often	184	30.6	1782	29.2
	Occasionally	182	30.1	1591	26.0
	Seldom	80	13.2	981	16.1
	Never	65	10.8	679	11.1
	Total		603	100.0	6111
19. How would you rate the quality of your academic advising provided by your college?	Excellent	122	20.4	1474	24.1
	Good	273	45.5	2573	42.1
	Fair	139	23.2	1242	20.3
	Poor	28	4.6	387	6.3
	I did not use advising services	38	6.4	443	7.2
	Total		600	100.0	6119
20. Has your academic advisor benefited you with course selection and registration while you've attended this institution?	Strongly agree	116	19.3	1514	24.8
	Agree	243	40.5	2243	36.7
	Neutral	201	33.6	1813	29.7
	Disagree	18	3.0	389	6.4
	Strongly disagree	22	3.7	147	2.4
	Total		600	100.0	6106